

A Platform for Licensed Taxi Companies

Operate at rideshare level through Super Elba and Beaver Rides.
Your license. Your insurance. Your drivers. Your customers.

Company guide | English

This document explains what Beaver Rides LLC offers taxi companies, what you must have before you start, how the company panel works, how you manage drivers, and what the platform does - and does not - cover.

Beaver Rides LLC provides software. Super Elba and Beaver Rides are the apps passengers and drivers use. The taxi company remains the transportation business. That is how you compete with rideshare companies while staying closer to your own passengers.

READ THIS FIRST

Beaver Rides LLC is not a taxi company, not a Transportation Network Company (TNC) on your behalf, not a motor carrier, and not an insurance company. We only provide a technology platform.

Your company must hold a valid TNC license (or the local permit required in your city and state) and your own insurance. Beaver Rides LLC is not responsible for accidents, injuries, deaths, property damage, lost items, traffic violations, or any harm to a passenger, driver, or third party.

This guide is not legal advice. Confirm licensing and insurance with your attorney and your local regulator before you operate.

1. Who provides the platform

Beaver Rides LLC offers the platform. Taxi companies use it through two passenger apps - Super Elba and Beaver Rides - and through the driver apps Super Elba (driver mode) and Beaver Driver.

The company panel is where you run the business: drivers, vehicles, map, fares, trips, payouts, and documents. Passengers request a ride in the app. Your drivers receive the trip. You stay in control of the fleet.

We do not employ your drivers. We do not own your vehicles. We do not carry your passengers. We do not replace your TNC permit or your insurance policy.

2. Why a taxi company uses this

Rideshare companies win customers because the phone does the work: request, track, pay, tip, and rate. Your company can offer the same experience without giving those customers away.

- Passengers request your company in Super Elba or Beaver Rides instead of only calling dispatch.
- Your drivers appear on the map with your coverage area and your prices.
- You set per-mile rates or fixed zone fares. The passenger sees the total before sending the trip.
- Live GPS tracking, chat, reservations, extra stops, tips, and card payment keep you at rideshare level.
- More completed trips and less idle time can mean more income - for the company and for the driver - because the passenger stays with you.
- You keep the relationship with your local customers. The platform is the tool. The company is the service.

3. What you must have before you start

These are your obligations. The platform will not supply them for you.

- A valid TNC license, taxi permit, or the transportation authority approval required in every city and state where you operate. Rules differ by place. You must confirm them.
- Your own commercial insurance that covers passengers, drivers, and vehicles while a trip is offered, accepted, and completed. Policy name, number, and expiration stay in your company profile.
- Drivers who are legally allowed to drive for hire under your company, with the documents your regulator requires.
- Vehicles that meet local inspection and insurance rules. You add them and assign them in the panel.
- You remain the transportation provider of record. If something happens on the road, it is your operation - not Beaver Rides LLC.

In the company profile you enter legal name, trade name, tax ID, TNC permit number, address, insurance provider, policy number, expiration date, and payout email. Keep that information current. An expired policy or a missing permit is your problem to fix before you send drivers online.

4. How to start - step by step

1 Confirm license and insurance

Speak with your regulator and your insurer. Get a current TNC (or local) permit and a policy that covers app-based trips. Do not go online until both are in force.

2 Register the company on the platform

Create the company account on Super Elba. Use the real legal name of the taxi company. This account is yours, not Beaver Rides LLC.

3 Complete the company profile

Open Settings. Enter contact name, phone, email, tax ID, TNC permit, street address, insurance provider, policy number, expiration, payout email, and logo. Passengers will see your trade name and logo.

4 Set country, city, and coverage radius

Choose the country and city where you operate. Set the radius (kilometers) so passengers only see you when they are inside your service area. A company in one country is not shown in another.

5 Add vehicles

In Vehicles, add each car: plate, make, and the details you use internally. Assign a vehicle to a driver so the passenger sees the right unit.

6 Invite and activate drivers

In Drivers, invite each driver. They accept and appear as members. You can activate or deactivate them. Only active members who go online receive your company's trips.

7 Set services and fares

Create the services you sell. Set per-mile pricing and, where you use zones, origin-destination zone fares with passenger tiers. The app quotes that price to the passenger.

8 Drivers go online

Each driver opens Super Elba (driver mode) or Beaver Driver, goes online under your company, and waits for offers. You see who is online on the Map.

9 Passengers request a ride

The passenger opens Super Elba or Beaver Rides, picks pickup and destination (and stops above the destination), sees your price, pays, and sends the trip to your fleet.

10 You watch the operation

Use Trips, Map, Payouts, and Documents every day. Deactivate a driver if you must. Update insurance before it expires. You run the company from this panel.

5. What you can do from the company panel

The Super Elba company panel is the office. Below is each section and what it is for.

Operations summary

Today's picture of the company: activity, city, coverage radius, and a snapshot of the fleet. Start here every day before you send drivers out.

Drivers

Invite a driver, see members, see who is online now, and set status (active or not). You can apply a company rate. A driver who is not active does not take your trips. This is how you hire and how you remove someone from the street.

Vehicles

Add vehicles and assign them to drivers. Keep plates and units current so the passenger and the trip record match the car that arrived.

Map

See drivers on the map while they are online under your company. Use it like a live dispatch board: who is free, who is on a trip, and where your coverage sits.

Trips

History of trips handled by your company: pickup, destination, amount, and status. Use it to review a complaint, a no-show, or a fare question. The record is yours to manage.

Payouts (ledger)

Settlements and money movement tied to completed trips. Review what the company earned so you can pay drivers according to your own agreement with them. Beaver Rides LLC does not become your payroll department.

Documents

Company documents you keep on file for your own compliance. Store what your regulator and insurer expect. We do not file those documents with the city for you.

Services

The products you sell (for example standard car or van). You decide the name and the pricing model. Passengers request a service you turned on.

Zone fares

Fixed prices between zones you define (airport, hotel area, downtown, and so on), including passenger-count tiers.

When a zone fare applies, that is the price. You can also use per-mile rates outside those pairs.

Settings / profile

Legal name, trade name, phone, email, password, tax ID, TNC permit, address, insurance provider, policy, expiration, payout email, and logo. If the permit or policy changes, update it the same day.

6. How you manage drivers

Your drivers work for your company. The apps only deliver the trip to the phone.

- You invite the driver from the panel. They accept and become a member.
- You activate them when they are allowed to drive. You deactivate them if they should not receive trips.
- You assign a vehicle so the passenger sees the correct car.
- The driver installs Super Elba or Beaver Driver, signs in, and goes online under your company - not as an independent global driver unless you set it that way.
- While online, they receive offers for trips that belong to your company and your coverage area.
- They accept or reject. If they accept, they navigate pickup, stops, and destination. If the passenger later changes the route, the driver sees the change and confirms or rejects it.
- You watch them on the Map. If a driver goes offline or you deactivate them, they stop receiving your work.
- Pay, hours, uniforms, and discipline are between you and the driver. The platform does not decide that.

7. What the passenger can do

This is what puts a taxi company at rideshare level. The passenger uses Super Elba or Beaver Rides:

- Enter pickup and destination. Add stops in a new field above the destination so the drop-off stays clear.
- See your company's name, vehicle, and quoted price (per mile or zone fare) before they send the trip.
- Pay with card in the app. Add a tip (5%, 10%, 20%, or a custom amount) when they request or when they rate.
- Track the driver live on the map. Chat or call as the app allows.
- Book a reservation for later, not only a ride now.
- Edit the route after the trip is sent. If a driver is already assigned, that driver must confirm the new route. Extra miles update the fare.
- Rate the trip when it ends. Use a wallet balance when the company and the app have one available.

The passenger is your customer. If they are late, if they cancel, if they leave a bag in the car - that is between the passenger, the driver, and your company.

8. What Beaver Rides LLC is not responsible for

Please read this section carefully and share it with your owners, managers, and insurer.

Beaver Rides LLC only offers a software platform so a licensed taxi company can be closer to its passengers. We do not operate the vehicle. We do not sit in the car. We do not accept the trip. We do not carry the passenger.

Beaver Rides LLC is not responsible for, and you agree the company (not the platform) handles:

- Traffic accidents, collisions, rollovers, or any crash - with or without injury or death.
- Injury, illness, or death of a passenger, driver, pedestrian, or any other person.
- Property damage to vehicles, phones, luggage, or any object.
- Lost, stolen, or damaged passenger belongings.
- Driver conduct: speeding, reckless driving, harassment, discrimination, assault, or any crime.
- Passenger conduct: non-payment disputes beyond the tools in the app, damage to the vehicle, or any crime.
- Failed or late pickups, no-shows, cancellations, or a passenger who is unhappy with the ride.
- Traffic tickets, towing, parking, or any fine issued to the driver or the company.
- Whether your TNC license, taxi permit, or insurance is valid, expired, or enough for the trip.
- How you pay drivers, how you split fares, taxes, and any labor or independent-contractor claim.
- Network outages, phone battery, GPS error, or a trip that does not send because the phone or the city network failed. We work to keep the software available; we do not guarantee a trip will be completed.
- Any claim that Super Elba or Beaver Rides is the taxi company or the insurer. We are not.

If a passenger or a driver is harmed, they look to the taxi company, the driver, and the insurance policy the company was required to carry - not to Beaver Rides LLC as a transportation provider.

9. How responsibility is split

Beaver Rides LLC: software, apps, company panel, and the technical path that sends a request to your drivers.

The taxi company: TNC license, insurance, drivers, vehicles, fares, service quality, and everything that happens on the street.

The driver: safe driving, following your rules and the law, and completing the trip they accepted.

The passenger: providing a real pickup and destination, following the law, and paying the fare they accepted.

10. In one sentence

Beaver Rides LLC gives licensed taxi companies a rideshare-level platform through Super Elba and Beaver Rides so they can stay closer to their own passengers and grow income - while the company, not Beaver Rides LLC, holds the license, the insurance, the drivers, and the responsibility for anything that happens on a trip.

Beaver Rides LLC

Super Elba | Beaver Rides | Beaver Driver

Technology platform for licensed taxi companies. Not a carrier. Not an insurer.

This document is an operational overview and is not legal advice.